

Cradley Village Hall

21st Century facilities in 16th Century surroundings

Feed-back on your hire



Thank you for using Cradley Village Hall for your event. In our ongoing quest to improve the experience of using our hall can we please ask you to take a little time to supply us with your perceptions of how we are performing. You can either fill in this paper version or complete it on line.

Jeff White (Chair)

Name Tel no

Email Date of your event

Type of event Where did you hear about us

Please can you rate the following for us:

Booking

Method used

| | | |
|-----------|-------|--------|
| Telephone | Email | Online |
|-----------|-------|--------|

Experience

| | | | | |
|------|---------|------|-----------|----------------|
| poor | average | good | excellent | not applicable |
|------|---------|------|-----------|----------------|

Confirmation of booking to you

| | | | | |
|------|---------|------|-----------|----------------|
| poor | average | good | excellent | not applicable |
|------|---------|------|-----------|----------------|

Information received from us

| | | | | |
|------|---------|------|-----------|----------------|
| poor | average | good | excellent | not applicable |
|------|---------|------|-----------|----------------|

Help with your booking

| | | | | |
|------|---------|------|-----------|----------------|
| poor | average | good | excellent | not applicable |
|------|---------|------|-----------|----------------|

Event

Help given in enabling your event

| | | | | |
|------|---------|------|-----------|----------------|
| poor | average | good | excellent | not applicable |
|------|---------|------|-----------|----------------|

Support for your event from Hall staff

| | | | | |
|------|---------|------|-----------|----------------|
| poor | average | good | excellent | not applicable |
|------|---------|------|-----------|----------------|

Services or equipment supplied

| | | | | |
|------|---------|------|-----------|----------------|
| poor | average | good | excellent | not applicable |
|------|---------|------|-----------|----------------|

After the Event

Help after the event

| | | | | |
|------|---------|------|-----------|----------------|
| poor | average | good | excellent | not applicable |
|------|---------|------|-----------|----------------|

Efficiency of invoice production

| | | | | |
|------|---------|------|-----------|----------------|
| poor | average | good | excellent | not applicable |
|------|---------|------|-----------|----------------|

Return of deposit

| | | | | |
|------|---------|------|-----------|----------------|
| poor | average | good | excellent | not applicable |
|------|---------|------|-----------|----------------|

Your Comments Please, give us your honest feedback and observations on our performance and where you feel improvements should be made(*continue on back of sheet if needed*)

Should the need arise would you use Cradley Village Hall again?

| | |
|-----|----|
| yes | no |
|-----|----|

Would you recommend us to others?

| | |
|-----|----|
| yes | no |
|-----|----|

Your overall score out of 10

When Completed please send to: Bookings Secretary, Bulls Head Cottage, Cradley WR13 5LQ